

Dear Estates of Shady Hollow Residents,

Time is of the essence.

As per our recent AQUA notice, our AQUA rate will be increasing 2-3x beginning July 25.

It is imperative that we ALL complete and submit the attached document to protest. It will be much quicker if you file online at <https://interchange.puc.texas.gov/filer> control number 58124. Suggested by a resident, It will be helpful for our cause to add a spreadsheet showing your current cost and an estimate of future cost, time permitted of course.

If you have friends living in the other neighborhoods listed, please encourage them to file as well. ((Indian Springs, Barton Creek Lakeside, Lakecliff on Lake Travis, Canyon Ridge Springs, Briarcreek Subdivision)).

As per the received notification, we need 10% of residents of the “rate class” to officially protest online or via snail mail, ***before PUC will schedule a hearing.***

The notice states the prices will increase:

0-5000 gallons: 93% rate increase
5000-10000 gallons: 106% rate increase
10,000-20,000 gallons: 150% rate increase
Over 20,000 gallons: 125% rate increase

It's in all of our best interests to act now.

The link to view all the AQUA protests is interchange.puc.texas.gov Please check it to confirm your protest has been recorded.

Regards,

EOSH HOA board

PUCT DOCKET NO. 58124

Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas
Company Name13201, 13203, 13254, 21059, 21065, 21116
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: July 25, 2025**(must be at least 35 days after notice is provided to customers and 35 days after application is filed)**

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

BILLING COMPARISON**Water**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Sewer

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
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Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane	Austin	Texas	78723
Company Address	City	State	Zip

(877) 987-2782

Company Phone Number

\$17,784,500	\$0.00	\$11,364,116
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

June 19, 2025
Date Current Rate Change Notice Delivered

3/1/2024 (Docket Nos. 56298, 56299, 56300)
Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021